



**THE GREAT BRITISH FLORIST, LOWER BLAKEMERE FARM,
BLAKEMERE, HEREFORDSHIRE, HR2 9PX, UK**

Returns Form

(Please complete and include in the box with the item you are returning)

Order Number:

Your Details
(Recipient)

Name: _____

Address: _____

TOWN: _____

County: _____ PostCode: _____ Country: _____

Customer Details
(if different)

Name: _____

Address: _____

TOWN: _____

County: _____ PostCode: _____ Country: _____

Action Required

(Please check one box)

Correct Mistake: (The wrong item was sent originally. The correct item will be sent.)

Replace: (The item received was damaged or faulty, it will be replaced.)

Exchange: (The item is not as you expected. A different item will be sent instead.)

Refund: (A refund will be made to the card originally used to pay.)

Please give a brief
description of the
problem and how you
would like us to fix it.

